navlor roadside market return policy

Thank you for shopping at Naylor Roadside Market! We want you to be completely satisfied with your purchase. If you are not entirely satisfied with your purchase, we're here to help!

Non-Perishable Items:

We offer a 14-day return policy for non-perishable items from the date of purchase. To be eligible for a return, you must submit our RETURN APPROVAL FORM first! Your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Perishable Items:

All sales are final on perishable items, including but not limited to any produce or items sold from our cooler. Due to the nature of these items, we are unable to accept returns or exchanges.

Refunds:

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately update you on the status of your approval.

If your return is approved, we will initiate a refund to your original method of payment. You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Contact Us:

If you have any questions on how to return your item to us, contact us for assistance at NaylorRoadsideMarket@gmail.com or 919-249-5882!